



Document Summary:

This document outlines the requirements necessary for computers to access Prolog. It is broken into the following sections.

- Required Computer Specifications
- Required Settings on Client Computers
- Company Firewall Requirements
- Local ISP Issues

Required Computer Specifications

Minimum hardware specifications are: Intel Pentium 100 or equivalent processor with 32 MB RAM. Supported Windows Operating Systems:

- Windows Vista
- Windows XP
- Windows 2000
- Windows Me
- Windows 98
- Windows 95
- Windows NT 4.0

Internet Explorer 6.0 or greater is required.

Required Settings on Client Computers

To set Internet Explorer to check for newer versions of stored pages:

Under the Internet Options for your Temporary Internet files, you must set the option for checking for newer versions of stored pages to 'Every visit to the page'.

1. In Internet Explorer, under the **Tools** menu, click **Internet Options**.
2. On the **General** tab, under the **Temporary Internet Files** section, click **Settings**.
3. In the **Settings** dialog box, select **Every visit to the page** so that Internet Explorer checks for newer versions of stored pages every time you visit them.
4. Click **OK**.

To set your ActiveX controls and plug-ins:

ActiveX controls and plug-ins need to be set to 'Enable' or 'Prompt'.

1. In Internet Explorer, under the Tools menu, click **Internet Options**.
2. On the Security tab, click **Custom Level**.
3. Under the ActiveX controls and plug-ins heading, ensure all the settings are set to either 'Enable' or 'Prompt'.
4. Click **OK**.

To enable your Cookies in Internet Explorer:

Ensure that "Cookies" are enabled for your browser. Cookies are information that a Web site puts on your computer so that it can remember something about you at a later time.



1. In Internet Explorer, under the **Tools** menu, click **Internet Options**.
2. On the **Security** tab, click **Custom Level**.
3. Under the Cookies heading, ensure all the settings are set to either 'Enable' or 'Prompt'.
4. Click **OK**.

To enable your Proxy settings

Ensure that "caching" is disabled for .ASP pages. If caching is enabled on a proxy server, users will not be able to properly log on to the Prolog Portal. The Proxy client must be enabled.

1. Open the **Control Panel** from the Start menu.
2. Open **Internet Options** and select the **Connections** tab.
3. Click **LAN Settings**. The **Local Area Network (LAN) Settings** dialog box appears.
4. Enter your Proxy settings and click **OK**. For more information on your Proxy settings, check with your system administrator.
5. In the **Internet Options** dialog box, click **OK**.
6. On the **Control Panel**, open **WSP Client** and select the **Enable Winsock Proxy Client** check box.

ActiveX® Components

When you first launch a Citrix-based application, such as Prolog Manager, Outlook, you must download an ActiveX component that enables your computer to run these programs. This component is a small program, designed for deployment over the Internet, which enables your computer to run applications through a Citrix client.

System administrators should ensure that users have the correct permissions to download and install these components. If the security level of your browser is set to medium or higher, you will be prompted to download these components. Alternately, administrators can implement these components across the network so that individual users do not have to individually download and install these components.

The components for distribution can be obtained from the Citrix website at:
<http://download2.citrix.com/files/en/products/client/ica/current/ica32t.exe>

Company Firewall Requirements

Because Prolog uses Citrix MetaFrame XP as a computing environment, the major network security issues pertain to this product. Citrix recommend that to enable Citrix to run across your firewall, **Port 1494 for TCP/IP (Transmission Control Protocol/Internet Protocol)** needs to be open only for our server's IP address. Contact Prolog Support (support@projectxnet.com, 212-505-0381) for the IP address to access Prolog.

Local ISP Issues

Issues arising from a local Internet Service Provider (ISP) restricting use of Citrix over there network has been encountered in the past. If this document has been fully followed installing Active X components successfully, ensuring firewalls are configured correctly and Proxy Exceptions have been made if necessary then we advise you contact your ISP.