

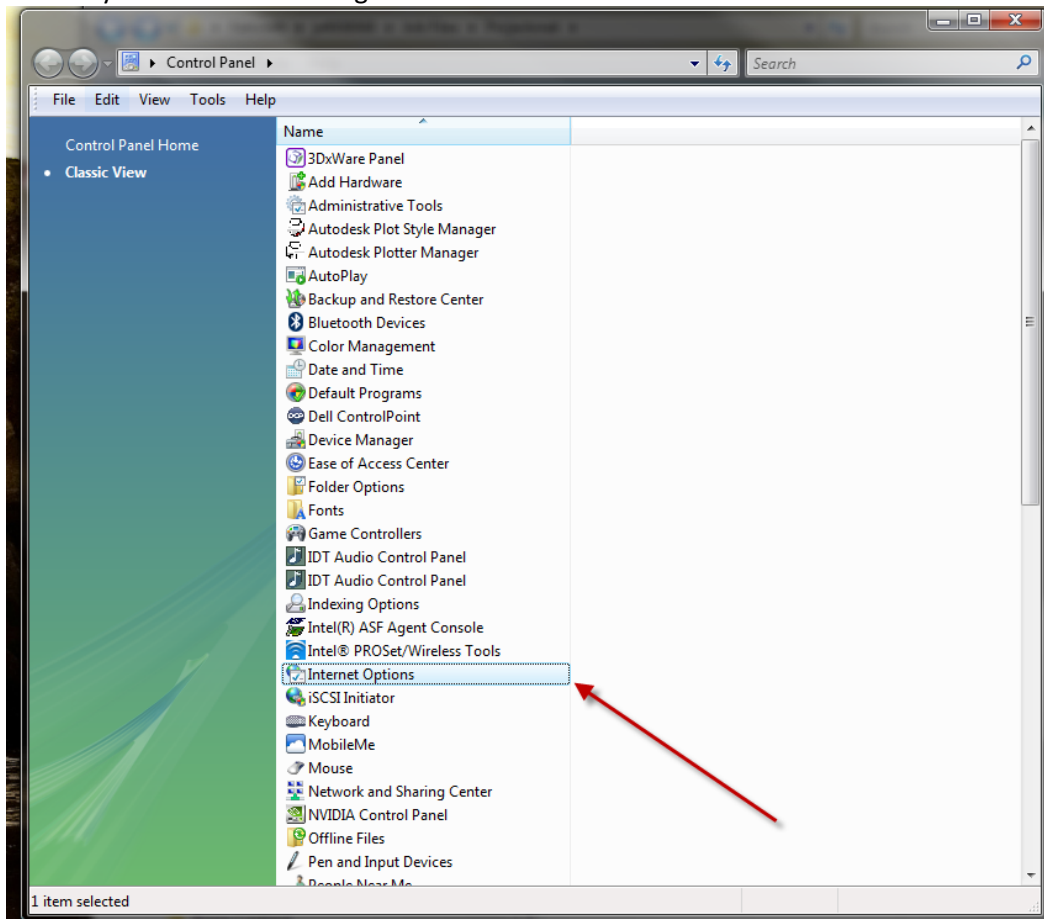


Hensel Phelps ProjectXnet

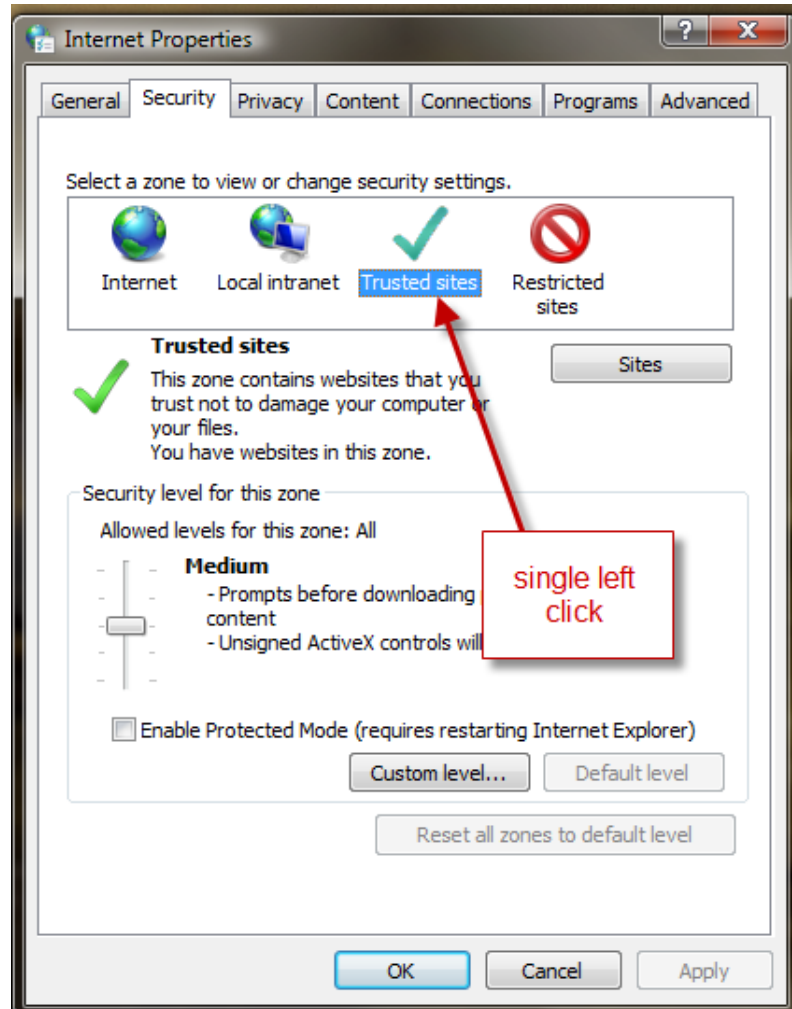
Internet Troubleshooting

The following procedures configuring your Internet Setting (using Microsoft Explorer) in order to accept the ActiveX add-ins necessary to complete view the forms:

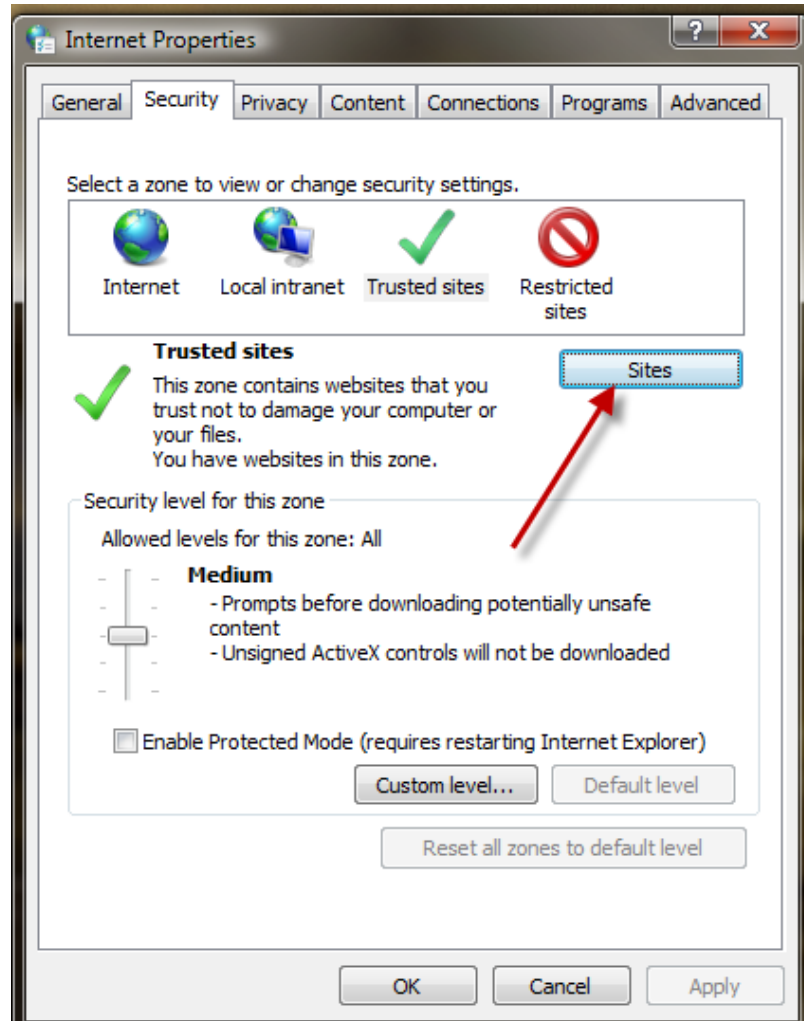
1. Click on your Start Menu and go to Control Panel



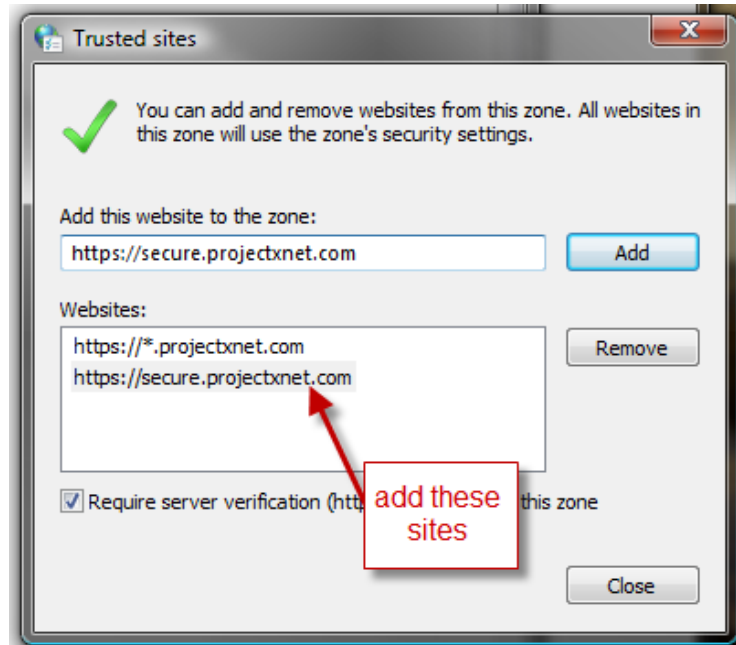
2. Single Click on Trusted Sites



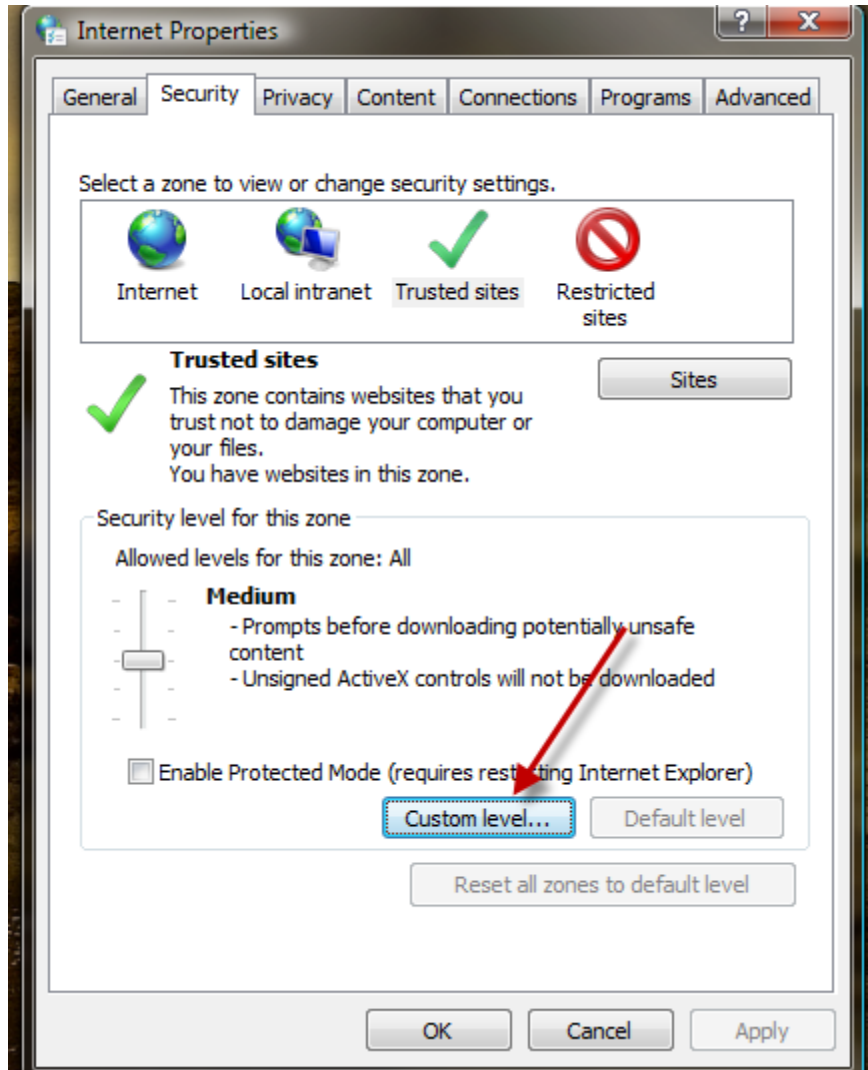
3. Single Click on Sites



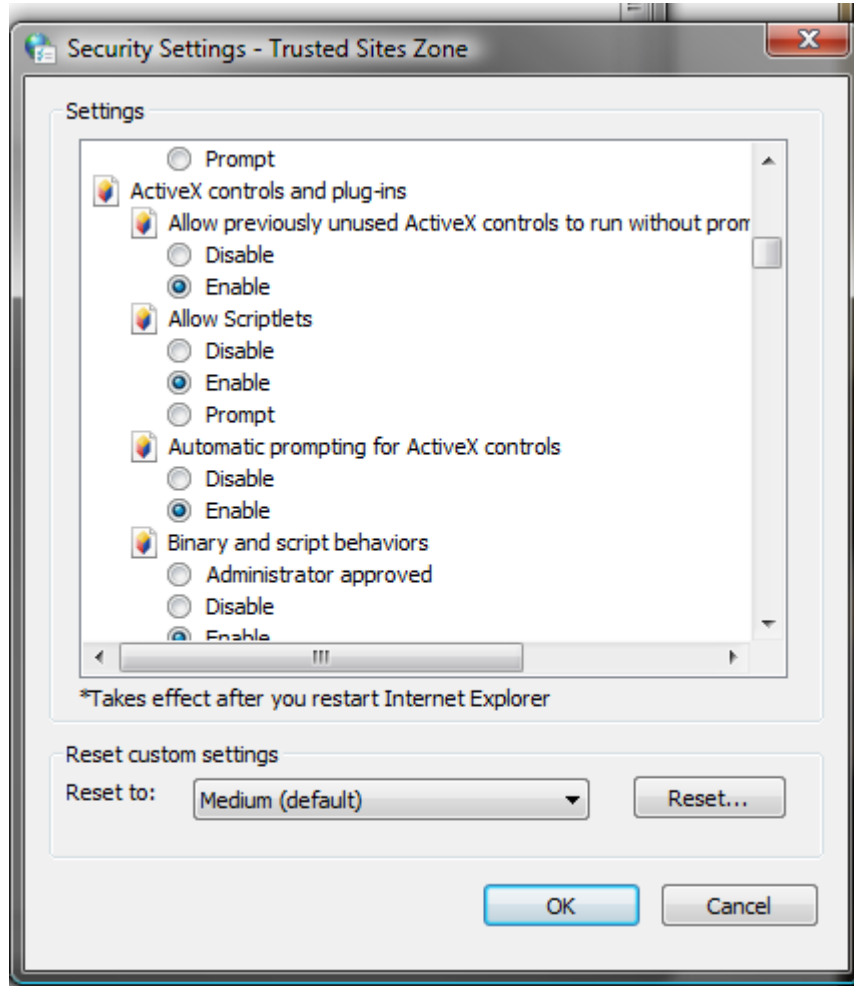
4. Add <https://secure.projectxnet.com> and https://*.projectxnet.com and then click Close.



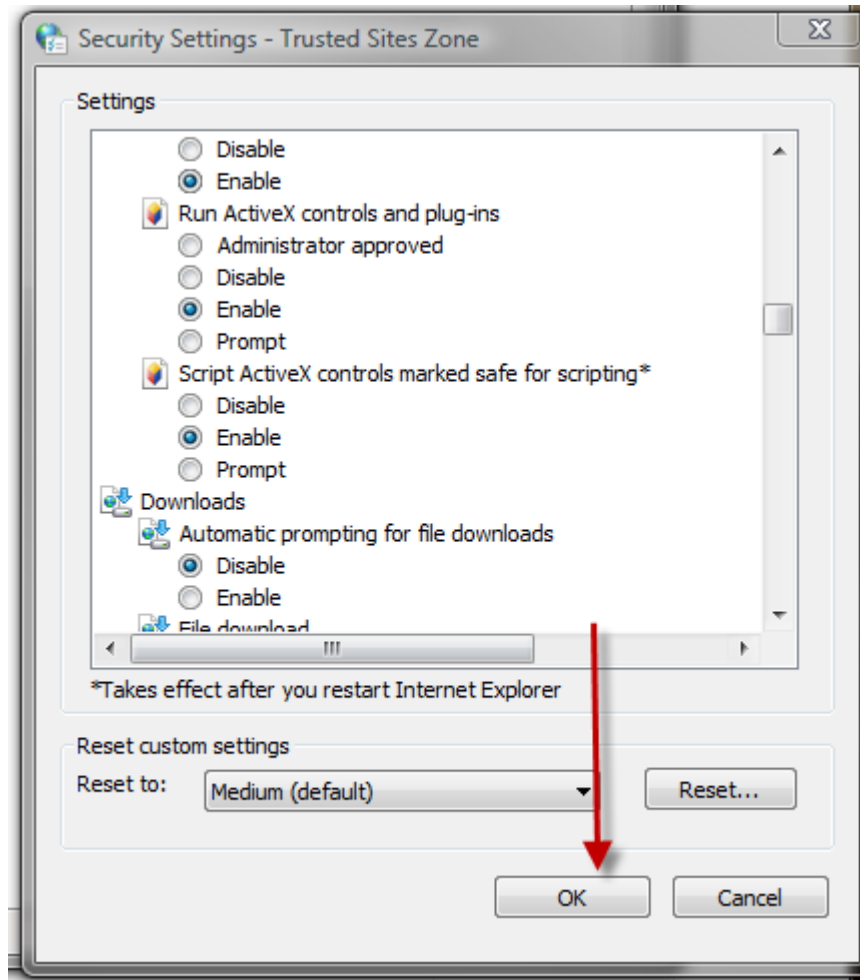
5. Click on Custom Level...



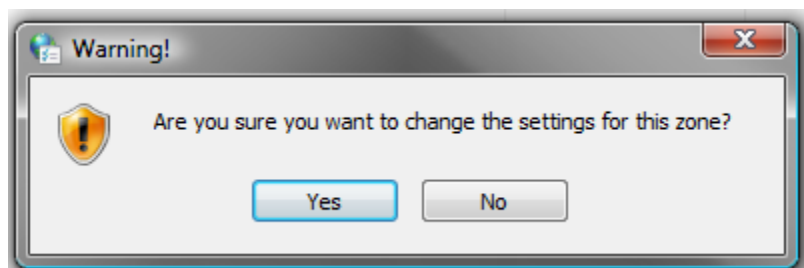
6. Under the ActiveX Controls and plug-ins make sure that all items are Enabled. There will be approx. 11 boxes you will need to check enabled.



7. Then click OK



8. You will see the following box which you click Yes.





If above fails:

1. Go to Tools pull down menu, click Internet Options
2. On the Security tab click on the ""Trusted Sites" green check mark
3. Next click on Custom Level button
 - Set radio buttons to ENABLE for the following settings:
 - A. Allow previously unused ActiveX controls to run without prompting
 - B. Automatic prompting for ActiveX controls
 - C. Download signed ActiveX controls
 - D. Download unsigned ActiveX controls
 - E. Run ActiveX controls and plugins
 - F. Script ActiveX controls marked safe for scripting
 - G. Scroll down to "Use Pop-Up Blocker" and set to "Disable"
4. Click OK - Yes to warning box and then OK again
5. Login to ProjectXnet website and launch Prolog Web
6. Select Project Documents / Document Management
7. When prompted for install ActiveX - allow and then Prolog viewer will install and you can now view your documents.